



Warranty Policy:

SUB-EQUIP warrants all new equipment installed within the Canada to be free from defects in material or workmanship, under normal and proper use and maintenance as specified by SUB-EQUIP and upon proper installation and startup in accordance with the instruction's manual supplied with each unit. Warranty shall not cover standard wear and tear of parts or issues caused by improper installation or lack of basic preventative maintenance. SUB-EQUIP shall bear no responsibility for parts or labor coverage for component failure or other damages resulting from improper usage, installation, or maintenance as described in the owner's manual. For further details see Damages, Alteration and Connection sections below.

Warranty Specifics Per Brand / Line:

Sub-equip (REFRIGERATION): SUB-EQUIP, (Sub-equip REFRIGERATION) warrants, to the original purchaser, all of its new Sub-equip Refrigeration equipment to be free from defects in material or workmanship, under normal use and maintenance service, for a period of three (3) years from the date of original purchase. Warranty coverage is limited to the repair and/or replacement, including labor charges, and travel charges within 100 miles (160 Km.) round trip.

In addition to the three (3) year warranty stated above, SUB-EQUIP warrants its compressor units to be free from defect in both material and workmanship under normal and proper use and maintenance service for a period of two (2) additional years from the date of original installation but not to exceed five (5) years. The two-year extended compressor warranty applies to the compressor only, no labor.

Turbo Range (COOKING): SUB-EQUIP (Turbo Range) warrants, to the original purchaser, all of its new Turbo Range Natural Gas Cooking equipment to be free from defects in material or workmanship, under normal use and maintenance service, for a period of one (1) year from the date of original purchase. Warranty coverage is limited to the repair and/or replacement, including labor charges, and travel charges within 100 miles (160 Km.) round trip. Other Equipment weighing less than 100 lbs is BENCH WARRANTY (Carry-in) and different warranty period.

Terms Applicability:

Any parts covered under warranty that is determined by SUB-EQUIP to have been failed to perform its duty, non-functioning or malfunctioning within the specified applicable warranty time frame, is limited to the repair or replacement, including labor charges, of failed to perform its duty, non-functioning or malfunctioning parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by SUB-EQUIP service provider agreement. Please refer to the brand in question for full warranty details.

Claims & Limitations:

All claims for labor or parts and/or both must be made directly through SUB-EQUIP. All claims should include model number and serial number of units, proof of purchase, date of installation, and all pertinent information supporting the existence of the alleged defect. In case of warranted compressor, the original purchaser must provide a technical report to SUB-EQUIP stating the part is failed to perform its duty, non-functioning or malfunctioning. All claims should be filed within 30 days of completed repair or the warranty claim could be refused. All other warranties, either express or implied, arising under law or equity or custom of the trade, including but not limited to, warranties or merchantability or fitness for a particular purpose, are excluded. SUB-EQUIP's liability on any claim, including but not limited to negligence, shall not exceed the price of the equipment that gives rise to the claim. In no event shall SUB-EQUIP be liable for any other damage or loss, including, but not limited to, loss of products, loss of profits, loss of sales, loss of use of equipment, claims of Buyer's customers, cost of capital, cost of down time, cost of substitute equipment, facilities, or services, or any other special, incidental, or consequential damages regardless of whether or not they result from equipment failure. Warranty

Limitation. This part and labor warranty is the sole warranty policy offered by SUB-EQUIP. SUB-EQUIP's sole obligation under this warranty at its discretion is limited to either repair or replacement of parts and is subject to the limitations listed below.

Non-Transferrable:

This warranty is not assignable and applies only in favor of the original purchaser/user to whom the equipment was delivered. Any such assignment or transfer shall void the warranties herein and shall void all warranties, express or implied, including any warranty of merchantability or labor coverage for component failure.

Alteration, neglect, misuse, abuse, accident, damage during transit or installation, vandalism, terrorism, wind, flood, fire, or Acts of God:

SUB-EQUIP is not responsible for the repair or replacement of any parts that are determined to have been subjected after the date of manufacture to alteration, neglect, misuse, abuse, accident, damage during transit or installation, vandalism, terrorism, wind, flood, fire, or Acts of God. Furthermore, SUB-EQUIP is not responsible for the repair or replacement of any unit which is found to have used non-factory specified and/or original components.

Improper electrical, water or gas connection, connection maintenance and equipment maintenance:

SUB-EQUIP is not responsible for the repair or replacement of failed or damaged equipment and/or components resulting from improper installation and maintenance of either electrical, water or gas connections and their maintenance as it relates to the usage of equipment.

Warranty and Service Coverage:

This warranty does not apply to, and SUB-EQUIP is not responsible for, any warranty claims made on products sold or used outside the United States of America, Puerto Rico, and Canada. Parts are exempt, however, in case of warranted parts, the original purchaser must provide a technical report to SUB-EQUIP stating the part is failed to perform its duty, non-functioning or malfunctioning. For rural areas, SUB-EQUIP will cover up to a maximum of 2 hours travel time and diagnostics time allowance of 1.5 hours. Should additional time be needed, written approval is required.

Food Trucks, Food Trailers and Mobile Kitchens:

Twelve (12) Months Limited Parts & Labor Warranty: SUB-EQUIP provides twelve (12) months limited parts and labor warranty from the time of purchase for any new equipment that is installed in any kind of mobile vehicles, not limited to, trucks, trailers, food trucks, or boats. SUB-EQUIP assumes no liability for parts or labor coverage for component failure or other damages resulting from installation in non-commercial or residential building applications. Any equipment that has been altered, modified or utilized in any manner other than how the equipment has originally been designed, or to be used will have the warranty nullified and voided automatically. Application of this exception to Sub-equip's general warranty policy is wholly under Sub-equip's discretion.

Residential:

SUB-EQUIP assumes no responsibility nor liability for any parts, or labor coverage for component failure, or other damage for units installed in residential and/or non-commercial applications. SUB-EQUIP equipment is intended for commercial use only and this warranty is void if the equipment is installed anywhere other than commercial applications.