



WARRANTY INFORMATION

Limited Warranty

The warranty period commences from the date of purchase. Warranty is for material and workmanship, not filter cartridge life. If within twelve months from the date of purchase, any replaceable element, i.e. filter cartridge, is found to be defective in the judgement of FilterOne's professional staff, FilterOne will replace such part at no charge F.O.B. Houston, Texas. FilterOne however, shall not be liable for damages or by failure of any parts due to normal wear and tear. FilterOne will not be responsible for products that malfunction due to user neglect or unauthorized modification. Any malfunctioned part of FilterOne must be shipped prepaid to FilterOne. The warranty contained above does not extend to any goods not manufactured or assembled by FilterOne even though supplied by FilterOne. Goods not manufactured or assembled by FilterOne carry only the warranty (if any) of their makers and the Purchaser is entitled to the benefit thereof only so far as FilterOne has the power to transfer it. FilterOne shall not be liable for any special, indirect or consequential damages. The warranty described above is in lieu of any other warranty express or implied. FilterOne makes no warranty either express or implied with respect to any product.

Defective Goods & Warranty Processing

An item returned for warranty consideration without prior authorization will be refused. Call FilterOne for a RMA (returned merchandise authorization) number. FilterOne and its manufacturers reserve the right to repair or replace defective merchandise. If pre-warranty replacement merchandise has been sent and the warranted goods are repairable, the repaired product will be returned to the customer at FilterOne's expense and the pre-warranty invoice will be for the customer's account. If the warranted product is not repairable a replacement will be sent at FilterOne's expense or an offsetting credit invoice will be issued to your account. If the warranty consideration is denied, all expenses will be applied to the customer's account.

Returns

FilterOne will correct our errors at no charge to the customer. Call FilterOne for a RMA (returned merchandise authorization) number. Returned merchandise is to be returned freight prepaid. Only new and marketable items may be returned. A RMA not used in 30 days will expire. A return received after the allowed 30 day period will be refused and the invoice will be payable within terms. Special order goods are not returnable. FilterOne reserves the right to apply a twenty-five percent (25%) restocking charge on all returned items.

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