



AFFINIS

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Serving you yesterday, today and tomorrow.™

SaniServ Manufacturer's Limited Warranty EQUIPMENT INSTALLED IN THE U.S.A. AND CANADA

Subject to the terms, conditions and limitations herein, **SaniServ** warrants to the original purchaser that its equipment, as originally supplied, is free from defects in materials and workmanship, and will perform adequately under normal use and service.

Standard Warranty

SaniServ will replace or repair any part or parts found to be defective in material or workmanship for a period of one (1) year from date of installation, but no more than a maximum of (18) months from the date of manufacture. The compressor and evaporator shall have a five (5) year warranty.

Warranty labor coverage at **SaniServ's** standard rates during normal weekday business hours is provided to repair or replace any component found defective under the terms of the **SaniServ** warranty for a period of (90) days from the date of the original installation. Overtime, weekend, and holiday premiums will be the responsibility of the buyer.

The warranty for models DF200 and 108C is limited to ninety (90) days for parts and thirty (30) days labor with one (1) year on the compressor and evaporator assemblies.

All warranty work must be performed by a **SaniServ** Authorized Service Representative or at **SaniServ's** manufacturing facility. All warranty parts must be OEM and obtained through a **SaniServ** authorized parts distributor.

This warranty applies only to the original purchaser at the original installation location, and is only good if the fully completed CTS warranty registration form has been returned to SaniServ within thirty (30) days of the date of purchase by the original purchaser-user but not to exceed eighteen (18) months from date of shipment from factory.

Any use of **SaniServ** equipment prior CTS completion will void all warranties. If, upon inspection by **SaniServ** or its Authorized Service Representative, it is determined that this equipment has not been properly installed, the warranty will be void.

If the nameplate or other identifying marks have been removed, defaced or changed or the unit has been repaired or altered by persons other than expressly approved by **SaniServ**, the warranty will be void.

This Limited Warranty does **NOT** cover; (i) rubber and non-metallic synthetic parts including, but not limited to, gaskets, o-rings, scraper blades, faceplates, rear seals, electrical cords, belts, drip trays, machine legs, or hoses; (ii) calibrations, product

consistency adjustments, end-user training, or belt realignments once the CTS has been completed; (iii) repairs required because of failure to regularly clean and maintain the equipment in accordance with instructions in the Operator's Manual; (iv) repairs required because the equipment has been; (a) altered or repaired other than by a **SaniServ** Authorized Representative, (b) damaged due to misuse or misapplication, neglect, abuse, accident, fire, flood, riot or acts of God, (c) used other than in accordance with the procedures and instructions contained in the Operator's Manual, or (d) damaged during transit or delivery; (v) equipment failure caused by inadequate water quality, improper cleaning, harsh chemicals or acids.

When any situation occurs which voids the warranty, the manufacturer shall not be liable for any damage to any person or any property which may result from the use of the equipment thereafter. Warranty is limited to **SaniServ** manufactured products only and does not apply to other equipment which may be connected to or installed within.

Enhanced Three Year Warranty

SaniServ has enhanced the warranty for all machines **purchased after February 1, 2019**. All such machines will carry a **three (3) year parts warranty**, a five (5) year warranty on the evaporator and compressor and a one (1) year labor warranty provided customer selects and completes SaniServ's total delivery service (TDS) for a one-time fee of \$575.00. Total delivery service (TDS) is subject to availability based on location and situation. Model DF200 and model 108C are not eligible for the Enhanced Three Year Warranty.

Premium Five Year Warranty

At the time of purchase after February 1, 2019, for a one-time fee of \$599.00, customers may further extend the warranty to become **five (5) year parts warranty** and a one (1) year labor warranty provided customer selects and completes SaniServ's; (i) total delivery service (TDS); (ii) Check, Test and Start (CTS) service; (iii) agreement to accept automatic shipment and pre-approved electronic payment for all manufacturer recommended preventative maintenance kits (approximately every 6-months though varies by machine). Failure to purchase and timely install preventative maintenance kits will void the two year extension period of the warranty. Model DF200 and model 108C are not eligible for the Premium Five Year Warranty.

THE FOREGOING LIMITED WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE ORIGINAL PURCHASER'S ONLY REMEDY IS THE REPAIR OR REPLACEMENT OF THE DEFECTIVE EQUIPMENT OR PARTS PROVIDED ABOVE. IN NO EVENT SHALL SANISERV BE LIABLE FOR ANY AMOUNT EXCEEDING THE PURCHASE PRICE. UNDER NO CIRCUMSTANCES SHALL SANISERV BE LIABLE FOR LOSS OF PROFITS, LOSS OF BUSINESS, DAMAGE TO PROPERTY, OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.