



Warranty

Town Food Service Equipment Co., Inc. (Town) warrants its products to be free of defects in materials and workmanship, subject to the terms specified below.

For: 393 series and 391 series water boilers and coffee percolators

Town Food Service Equipment Co., Inc. will repair any unit found defective due to faulty workmanship or materials within 3 months of invoice date. Units requiring repair must be returned prepaid to Town only after obtaining an Return Goods Authorization (RGA) number.

Units repaired under warranty will be returned prepaid. We cannot send replacement units for defective units, nor can Town be responsible for any losses resulting from this unit.

For: Smallwares, 5691 series sushi rice containers and 36615 dim sum carts

Town Food Service Equipment Co., Inc. will replace any item found defective due to faulty workmanship or materials within 1 month of invoice date. Photos and a description of the fault must be submitted to Town Food Service Equipment Co. for consideration. Before a replacement is provided, the product in question must be returned to Town.

For: 2850 series towel warmers

Town Food Service Equipment Co., Inc. will repair any unit found defective due to faulty workmanship or materials within 3 months of invoice date. Units requiring repair must be returned prepaid to Town only after obtaining an Return Goods Authorization (RGA) number.

Units repaired under warranty will be returned prepaid. We cannot send replacement units for defective units, nor can Town be responsible for any losses resulting from this unit.

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