

## TERMS OF SALE

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Payment terms are net 30 days O.A.C. from date of invoice. A service charge of 1.5% per month will be applied to all invoices outstanding after 30 days.

### MINIMUM ORDER:

\$100.00 Net. For Parts orders \$50 Net. A \$25.00 service charge will be applied for less than minimum order. Prepaid freight \$2,500.00. Case Pack only. UPI Mixers order is not subject to Prepaid program.

### PROCESSING AND SHIPPING TIME OF PURCHASE ORDERS:

Normal shipping time upon receipt of Purchase Order (cut-off time is 12:00 pm PT) is 2-3 business days.

### DAMAGE MERCHANDISE AND/OR SHORTAGES:

In the event of shortage or if damage is detected in a shipment, notify the delivering carrier at once to request an inspection and file a claim promptly. Any delay may cause you a loss. Shortage or damage in shipment does not excuse the buyer from timely payment of invoice. We cannot reimburse claims for shortages or delays caused by the carrier. Apparent packing errors must be reported to us within 5 business days of merchandise received.

### CONDITIONS OF RETURN:

Merchandise to be returned must have an approved Return Authorization.

1. Restocking charge will be 25% of returned merchandise invoice amount with a \$25.00 minimum charge.
2. Restocking charge of 50% will be applied for returns of used equipment and are subject to inspection.
3. Return shipment must be prepaid.
4. Returns only accepted on current merchandise found to be in original cartons and in new and saleable condition.
5. Authorization number must be on packing list.
6. Special orders or Non-stock items are not returnable.

### BACK ORDERS:

Back orders will be shipped as available, transportation charges prepaid when the original order meets the minimum prepaid amount. Back orders for less than \$200.00 will be automatically cancelled.

### PRICES AND PRODUCT SPECIFICATIONS:

Prices shown are list prices and are subject to trade discount and to change without notice. We carefully check pricing and product specifications, but occasionally errors can occur, therefore we reserve the right to change both without notice. Some variations between picture and product may occur.

## WARRANTY

All products manufactured and sold by UNIWORLD are warranted to be free from defects in material or workmanship. UNIWORLD's obligation and liability is expressly limited to repairing or replacing equipment that proves to be defective in material or workmanship for one (1) year from the date of purchase, unless specified otherwise. Notice of claims under this warranty must be received in writing by UNIWORLD in timely manner in order for warranty coverage of parts to apply. Labor charges will be charged accordingly. In no event shall UNIWORLD be liable for damages arising from personal injuries, loss of property, loss of business opportunity, profit or revenue for indirect consequential damages.

Our warranty does not apply to:

- Misuse or abuse of the machines, willful or accidental damage, overloading, improper storage or any other cause unrelated to UNIWORLD.
- Normal wear and tear such as: blades, discs, switches, knobs, cutting knives, etc.
- Machines or parts that have been tampered with, altered or modified by third parties.
- Damages occurred during shipment.
- Equipments sold, shipped, and used outside the **Continental U.S.A.**

Electrical motors are subject to inspection in our plant or authorized service centers. All other electrical components are subject to natural wear and tear, and are not covered by a warranty.

### BENCH WARRANTY

Defective equipment or parts must be sent freight prepaid to UNIWORLD for evaluation. If warranty applies, defective equipment or parts will be repaired and replaced for free and reshipped from our warehouse. UNIWORLD cannot warrant products returned to our premises not properly packaged, causing additional damage. Bench warranty applies to all electrical equipment up to 65 lbs (product net weight).



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